



# Monitoring Our Performance 2016/17 – Quarter 3 Report

**Report to:** Board

**Date:** 30 March 2017

**Report by:** Rami Okasha, Executive Director of Strategy and Improvement

**Report No:** B-01-2017

**Agenda Item:** 11

## **PURPOSE OF REPORT**

To present the Quarter 3 (Q3) 2016/17 summary report on performance.

## **RECOMMENDATIONS**

That the Board:

1. Discusses the performance against the Key Performance Indicators, Monitoring Measures and Quality Indicators for the Care Inspectorate.

**Version Control and Consultation Recording Form**

Version	Consultation	Manager	Brief Description of Changes	Date
1.0	Senior Management	ET	Various drafting changes	9.3.17
	Legal Services			
	Corporate and Customers Services Directorate			
	Committee Consultation (where appropriate)			
	Partnership Forum Consultation (where appropriate)			
<b>Equality Impact Assessment</b>				
Confirm that Involvement and Equalities Team have been informed			YES <input type="checkbox"/>	NO <input checked="" type="checkbox"/>
EIA Carried Out			YES <input type="checkbox"/>	NO <input checked="" type="checkbox"/>
If yes, please attach the accompanying EIA and briefly outline the equality and diversity implications of this policy.				
If no, you are confirming that this report has been classified as an operational report and not a new policy or change to an existing policy (guidance, practice or procedure)			Name: R Okasha Position: Executive Director of Strategy and Improvement	
Authorised by Director	Name: K Reid		Date: 20 March 2017	

**1.0 INTRODUCTION**

This quarterly report sets out the key priorities of our corporate plan's strategic objectives and uses the recently-agreed success measures which are designed to focus on the experiences of people who use services, their carers, our service providers and other key stakeholders. The report is an attempt to illustrate the impact of our work, as well as the breadth and depth of it.

**2.0 RESOURCE IMPLICATIONS**

There are no additional resource implications arising from this report.

**3.0 BENEFITS FOR PEOPLE WHO USE SERVICES AND THEIR CARERS**

This report relates to the monitoring of performance against the Care Inspectorate Corporate Plan 2016-18 to enable rigorous governance and challenge to the Care Inspectorate's Executive Team. This evidences the performance of the organisation in delivering Strategic Objectives and as such providing assurance and protection for people who use services and their carers.

**LIST OF APPENDICES**

**Appendix 1 -** Monitoring our Performance 2016-17 Q3 Report

Version: 1.0	Status: <i>Final</i>	Date: 20/03/17
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